



QUALITY POLICY STATEMENT

LABEL FLEX is a customer-focused self-adhesive, shrink sleeves and wrap around labels producer in Zimbabwe, and the surrounding region. The company takes pride in offering innovative solutions to national and international brands and in providing safe, legally compliant and quality products.

The LABEL FLEX business philosophy is guided by the following principles:

- Ensuring that adequate resources are made available to maintain consistent quality throughout all our business processes.
- Establishing measurable Quality Objectives and Targets, and promoting risk-based thinking for effective management of all business processes.
- Building mutually beneficial relationships with our stakeholders through understanding their expectations, and a commitment to consistently satisfy all applicable requirements.
- Improving shareholder value through sustainable business growth, and continual improvement of the Quality Management System.
- Developing staff competences, promoting creativity and team work and instilling virtues of accountability, integrity, honesty and exemplary work ethic.

Label Flex is committed to effectively communicating and regularly reviewing this Quality Policy in line with our strategic intentions to ensure that it is understood and applied by all our stakeholders as appropriate.

Signed : 

Enos Mbofana
Managing Director

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